

## **NORIAN: intelligent robots for modern Nordic services in finance and accounting.**

Damian Kedziora is a Doctor of Industrial Engineering and Management from Lappeenranta University of Technology, academically focused on service offshoring transitions, i.e. location and delivery model choice, efficient process migration, valuation and improvement. Currently, he works in Helsinki as Solution Consultant at the Intelligent Automation unit of NORIAN, where he focuses on selling, tailoring and deploying modern technological solutions, such as robotic process automation (RPA), machine learning (ML), artificial intelligence (AI), optical character recognition (OCR) and chat/voice bots to streamline service delivery of customers from Nordic and Central Europe. During his guest lecture at Gdansk University, he will present to students of Scandinavian Studies the Nordic links of academic and corporate world, and share his experience of doctoral studies completed in Finland, as well as modern technological solutions that NORIAN is implementing across its Service Excellent Centre in Torun.